

①

# straight forward Spelling

## 2A Listening exercise 2 1.21

R = receptionist T = Tom

- R: Hello. Welcome to the Berlin Palace Hotel.  
T: Hello. I have a reservation.  
R: What's your name please?  
T: I'm Tom and this is Katy.

- R: What's your last name?  
T: Crewes.  
R: Excuse me, Cruise?  
T: Not the actor. My name's C-R-E-W-E-S.

## 2A Vocabulary & pronunciation exercise 5 1.25

1 M = man R = receptionist

- M: My name is Crewes.  
R: How do you spell your last name?  
M: C-R-E-W-E-S.  
R: Oh. Thank you.

2 R = receptionist V = Victoria

- R: Welcome to the Berlin Palace Hotel.  
V: I have a reservation. My name is Victoria Bickham.  
R: Excuse me? Beckham?  
V: No, Bickham.  
R: How do you spell your name?  
V: B-I-C-K-H-A-M.

## 2A Vocabulary & listening exercise 2 1.28

M = man B = Birgit

- M: Hello, Birgit. How are you?  
B: Fine, thanks. And you?  
M: I'm fine. Listen, I'm just checking the hotel rooms.  
B: Just a minute. Mr Crewes is in room 14.  
M: Yes.  
B: Mrs Bickham is ...  
M: Mrs Beckham?  
B: No, Bickham. She's in room 17.  
M: And Mr and Mrs Woods?  
B: In room 20.  
M: Good.  
B: And Ms Camilla Parker is in room 11.  
M: Wonderful. Good work, Birgit.  
B: Thank you.

## 2A English around you exercise 2 1.30

- BBC British Broadcasting Corporation  
IBM International Business Machines  
CNN Cable News Network  
UK United Kingdom  
USA United States of America  
FBI Federal Bureau of Investigation