

# LISTENING

1 Look at the pictures. Where is it? What city is it? What country is it?



2 1.21 Listen and check.

3 Who is at the hotel?

- a) Tom and Emily   b) Tom and Katy   c) John and Katy

3 1.24 Listen and tick (✓).

- |   |         |        |
|---|---------|--------|
| 1 | Tom     | Tim    |
| 2 | Jen     | Jim    |
| 3 | Mike    | Mack   |
| 4 | Mary    | Marie  |
| 5 | Stephen | Steven |

4 Work in pairs, A and B.

A: Spell names from exercise 3.

B: Point at the correct name.

5 1.25 Look at the forms. There is a mistake in each name. Listen and correct the mistake.

1

**Registration Form**

First name: Tom

Last name: Cruise

Country: USA

2

**Registration Form**

First name: Victoria

Last name: Beckham

Country: England

2 1.28 Listen and complete with numbers.

Hotel Reservations					
File	Edit	View	Insert	Format	Help
	1	2	3	4	
1					
2		Name	Room number		
3		Tom Crewes			
4		Mrs Bickham			
5		Mr and Mrs Woods			
6		Camilla Parker			
7					

# SPEAKING

1 1.29 Read and listen to the conversation.

**Tony:** Excuse me. I have a reservation.  
**Receptionist:** Yes, what's your name please?  
**Tony:** Tony Blare.  
**Receptionist:** How do you spell your last name?  
**Tony:** B-L-A-R-E.  
**Receptionist:** Thank you, Mr Blare. You're in room 15.  
**Tony:** Thank you.

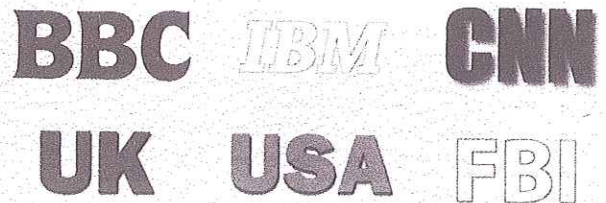
2 Work in pairs. Prepare a similar conversation.

## Useful language

Excuse me.  
 Please.  
 Thank you.

## ENGLISH AROUND YOU: acronyms

1 Read the acronyms. How do you say them in English? What do they mean?



2 1.30 Listen and check. Read the tapescript on page 120.

3 Do you know any other English acronyms?